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PATENT

Case Docket No. TARINFO.016A  
Date: April 4, 2002

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s) : Shaffer et al.  
Appl. No. : 09/678,752  
Filed : October 3, 2000  
For : REAL-TIME PROCESS FOR  
DEFINING, PROCESSING  
AND DELIVERING A HIGHLY  
CUSTOMIZED CONTACT  
LIST OVER A NETWORK  
Examiner : Unknown  
Group Art Unit : 2181

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April 4, 2002

(Date)

Richard E. Campbell, Reg. No. 34,790

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TRANSMITTAL LETTER

United States Patent and Trademark Office  
P.O. Box 2327  
Arlington, VA 22202

ATTENTION: APPLICATION BRANCH

Dear Sir:

Enclosed for filing in the above-identified application are:

- (X) An Information Disclosure Statement.
- (X) A PTO Form 1449 with two (2) references.
- (X) The Commissioner is hereby authorized to charge any additional fees which may be required, or credit any overpayment, to Account No. 11-1410.
- (X) Return prepaid postcard.

Richard E. Campbell  
Registration No. 34,790  
Attorney of Record

#5



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OVER A NETWORK )  
Examiner : Unknown )

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INFORMATION DISCLOSURE STATEMENT

United States Patent and Trademark Office  
P.O. Box 2327  
Arlington, VA 22202

Dear Sir:

Enclosed is form PTO-1449 listing two references that are also enclosed. This Information Disclosure Statement is being filed before the receipt of a first Office Action on the merits, and presumably no fee is required in accordance with 37 C.F.R. § 1.97(b)(3). If a first Office Action on the merits was mailed before the mailing date of this Statement, the Commissioner is authorized to charge the fee set forth in 37 C.F.R. § 1.17(p) to Deposit Account No. 11-1410.

Respectfully submitted,  
KNOBBE, MARTENS, OLSON & BEAR, LLP

Dated: 4/4/02

By: Richard E. Campbell  
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FORM PTO-1449

U.S. DEPARTMENT OF COMMERCE  
PATENT AND TRADEMARK OFFICEATTY. DOCKET NO.  
TARINFO.016AAPPLICATION NO.  
09/678,752**COPY OF PAPERS  
ORIGINALLY FILED**INFORMATION DISCLOSURE STATEMENT  
BY APPLICANTAPPLICANT  
Shaffer et al.FILING DATE  
10/3/2000GROUP  
2181

(USE SEVERAL SHEETS IF NECESSARY)

## U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE (IF APPROPRIATE)

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## FOREIGN PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO

EXAMINER INITIAL	OTHER DOCUMENTS (INCLUDING AUTHOR, TITLE, DATE, PERTINENT PAGES, ETC.)
	"Domino's delivers using new call routing service"; <u>Network World</u> , Volume 8, Number 32, dated August 12, 1991, pages 1 and 55.
	"Weight Watchers reduces customers' wait for service"; <u>PBX/Key/Centrex</u> , dated July 1995, page 11.

S:\DOCS\REC\REC-6466.DOC\040302

EXAMINER	DATE CONSIDERED
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